Action Plan and Implementation Schedule Evaluation Matrix: Special Directive 24-3: Bus and Rail Transit Safety Issues Contributing to Safety Events

FTA Action Item Tracking No.	SEPTA Action Item	SEPTA Owner	SEPTA Deliverable	SEPTA Due Date	FTA Response
FTA-24-3-006-4-01	Regular updates on progress in developing Detour Management Plan	Planning Department	Monthly report	Monthly, first report due 6/30/2025	 Action Items Approved To verify implementation, FTA may, at a minimum: Review monthly updates Discuss progress with Planning Department representatives
FTA-24-3-006-4-02	Identify formal mechanism for development of detour management plan between City of Philadelphia and SEPTA (existing CONNECT Committee and Transit Operations Sub- Committee (TOC))	Planning Department	Meeting notes from TOC meetings	9/1/2025	 Action Items Approved To verify implementation, FTA may, at a minimum: Review TOC/CONNECT Committee meeting agendas and minutes to confirm that detour management planning is a standing topic Interview SEPTA Planning and City of Philadelphia representatives to validate the formal agreement on using TOC/CONNECT as the primary mechanism Confirm that a designated SEPTA lead has been appointed to coordinate between SEPTA and the City of Philadelphia. Their responsibilities must be documented
FTA-24-3-006-4-03	Improvement Planning Phase 1: Develop detour process map: visualized depiction of	Planning Department	Detours Process Map – Planned Street Closures; Detours Process Map – Unplanned Street Closures	3/31/2025 (submitted)	Action Items Approved, Implementation Under Verification To verify implementation, FTA may, at a minimum:

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	planned and unplanned street closures that prompt bus route detours, including stakeholder				 Review finalized process maps for both planned and unplanned street closures, ensuring clarity of roles, communication channels, and timelines
	stakeholder involvement and information flows from the city to SEPTA and transit operators				 Interview SEPTA Operations, Communications, and Control Center staff on their use of the maps and process documentation
					 Request records of recent detour events and compare SEPTA's real-time response with mapped protocols
					• Verify whether the maps were distributed internally and used in staff training
FTA-24-3-006-4-04	Improvement Planning	Planning	Current State Assessment	9/30/2025	Action Items Approved
	Phase 2: Current State Assessment:	Department	Report		To verify implementation, FTA may, at a minimum:
	Undertake a thorough evaluation of the current state of				 Review the completed Current State Assessment Report for inclusion of:
	construction detour management. The				 Interviews with key municipal and utility stakeholders
	evaluation will include stakeholder				 Review of documented procedures, codes, and policies
	engagement with the City of Philadelphia and SEPTA subject- matter experts and relevant departments				 Analysis of impact data on service reliability, rider access, and operator working conditions

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					 Coholders to verify participation and accuracy of findings
FTA-24-3-006-4-05	Improvement Planning Phase 3: Determine SEPTA priorities for improvement: Use the assessment report to determine SEPTA's priorities for Detour Management improvement planning with the City and document recommendations. The assessment will include a survey of best practices solutions implemented in other locations that may be used to reduce accidents in problematic areas.	Planning Department	Recommended Actions Report	1/31/2026	 Action Items Approved To verify implementation, FTA may, at a minimum: Review the Recommended Actions Report to confirm that a list of interviewed stakeholders and reviewed materials is included Evaluate the thoroughness of process mapping and technology assessments Conduct interviews with stakeholders on actionable priorities based on the Current State Assessment Confirm that a best practices survey or benchmarking analysis was completed (e.g., other large U.S. transit agencies) Interview SEPTA Planning staff to validate methodology for selecting priorities and aligning them with internal capabilities and needs
FTA-24-3-006-4-06	Improvement Planning Phase 4: Coordination with the City to establish final priorities and recommended	Planning Department	Final Current State Priorities & Recommendations	5/30/2026	Action Items Approved To verify implementation, FTA may, at a minimum:

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	actions: take SEPTA determined priorities and recommendations to the City for discussion, feedback,				 Review meeting summaries and correspondence with City officials that reflect feedback and negotiation on SEPTA's recommended actions
	and input. SEPTA priorities may be adjusted in collaboration with City stakeholders.				• Examine the Final Current State Priorities & Recommendations and compare them to the original SEPTA priorities to identify changes based on City input
FTA-24-3-006-4-07	Improvement Planning Phase 5 – Part 1: Develop DRAFT Detour Management Improvement Plan with the city	Planning Department	Draft Detour Management Improvement Plan (SEPTA collaboration with the City of Philadelphia)	7/31/2026	Action Items Approved
					To verify implementation, FTA may, at a minimum:
					 Review Draft Detour Management Improvement Plan
					 Confirm inclusion or approach for including recommendations from Improvement Planning Phase 4 Final Current State priorities and Recommendations
FTA-24-3-006-4-08		Planning Department	Final Detour Management Improvement Plan (SEPTA collaboration with the City of Philadelphia)	12/31/2026	Action Items Approved
					To verify implementation, FTA may, at a minimum:
					• Review the Final Detour Management Improvement Plan for structure, assigned responsibilities, and implementation timeline

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FTA Action Item Tracking No.	SEPTA Action Item	SEPTA Owner	SEPTA Deliverable	SEPTA Due Date	FTA Response
					 Confirm inclusion or approach for including recommendations from Improvement Planning Phase 4 Final Current State priorities and Recommendations
					 Interview representatives from both SEPTA and the City to confirm joint ownership and feasibility of plan elements