



U.S. Department  
of Transportation

**Federal Transit  
Administration**

Headquarters

1200 New Jersey Avenue, SE  
Washington, DC 20590

**SENT VIA EMAIL**

February 10, 2025

Mr. Phillip Eng  
General Manager  
Massachusetts Bay Transportation Authority  
10 Park Plaza  
Boston, MA 02116

Subject: Approval — Corrective Action Plan Revision for Special Directive 22-12, Findings 1 & 2  
(Operating and Maintenance Rules and Procedures)

Dear Mr. Eng:

FTA has reviewed the Massachusetts Bay Transportation Authority's (MBTA) rewrite and revisions to the corrective action plan (CAP) for Findings 1 and 2 from Special Directive (SD) 22-12, issued by the Federal Transit Administration (FTA) on August 31, 2022.

FTA approved MBTA's initial CAPs for SD 22-12 Findings 1 and 2 on January 12, 2023. FTA approved MBTA's first revision of the CAP (FTA-23-12-MBTA-CAT4-1R) on September 26, 2023. On October 9, 2024, after over a year of implementation of FTA-23-12-MBTA-CAT4-1R, MBTA requested a second CAP revision to reflect lessons learned in the course of implementing the CAP and to incorporate new leadership direction. FTA received the first version of this revised CAP, FTA-24-12-MBTA-CAT4-1, on December 19, 2024. MBTA then submitted the finalized version, incorporating FTA's feedback, on January 24, 2025.

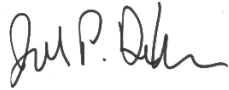
**Approval of CAP Revision, FTA-25-12-MBTA-CAT4-1**

FTA approves FTA-25-12-MBTA-CAT4-1 based on a careful review of the revised CAP and crosswalk that ensured that all required actions from Findings 1 and 2 of SD 22-12 are addressed. FTA notes that—as specified in SD 22-12, Required Action 1.A (FTA-22-MBTA-CAT4-1.A)—MBTA's actions to address these findings will need to address each operating and maintenance department. Please refer to the enclosed CAP evaluation matrix for additional detail.

With this approval of the revised CAP, FTA will open new tracking for MBTA's responses to Findings 1 and 2 of SD 22-12 based on the action items specified in FTA-25-12-MBTA-CAT4-1.

We appreciate your efforts to enhance MBTA's safety performance, and we look forward to working with you as MBTA continues to improve its safety rules compliance capabilities. If you have any questions, please contact our SMI Coordinator, Christian Hernandez, by phone at (213) 552-3494 or by email at [Christian.Hernandez@dot.gov](mailto:Christian.Hernandez@dot.gov) with any questions.

Sincerely,

A handwritten signature in black ink, appearing to read "Joe P. DeLorenzo".

Joe DeLorenzo  
Associate Administrator and  
Chief Safety Officer  
Office of Transit Safety and Oversight

Enclosure: FTA-25-12-MBTA-CAT4-1 Corrective Action Plan Evaluation Matrix

cc: Peter Butler, Regional Administrator, FTA Region 1  
Ryan Coholan, Chief Operating Officer, MBTA  
Tim Lesniak, Chief Safety Officer, MBTA  
Meredith Sandberg, Chief of Quality, Compliance, and Oversight, MBTA  
Pat Lavin, Chief Safety Officer, Massachusetts Department of Transportation  
Jamie Van Nostrand, Chair, Massachusetts Department of Public Utilities (DPU)  
Robert Hanson, Rail Safety Director, DPU