

# LOGIN.GOV QUICK GUIDE

To improve user security, FTA is changing the way external users (Recipients/ Reporters/ Contractors, etc.) are signing into the TriAD (Transit Integrated Appian Development) platform. Beginning Sept. 10, all external users will be redirected to Login.gov when signing into the TriAD platform. Please use this quick guide to register and sign in to Login.gov.

## Login.gov Account Registration

1. Go to <https://faces.fta.dot.gov/>
2. Click on “If you are an External User, click this link to log in”
3. Click on **Create an account**
4. Enter your email address and accept the **Rules of Use** box
5. Look for “Confirm Your Email” email from Login.gov and click on the **Confirm email address** link in that email
6. You are then directed back to Login.gov to Create a strong password, click **Continue**
7. Select an Authentication Method setup, click **Continue** and follow setup instructions  
*For more information on each authentication method visit <https://www.login.gov/help/get-started/authentication-options/>*
8. Click on **Agree and continue**

## Signing into Login.gov

1. Go to <https://faces.fta.dot.gov/>
2. Click on “If you are an External User, click this link to log in”
3. Enter your login.gov credentials that you created during registration
4. Click on “Sign in”
5. You are then redirected to the FTA TriAD home page