

FEDERAL TRANSIT ADMINISTRATION

# Using National Transit Database Data to Support TAM May 20, 2020

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FTA Office of Budget and Policy



# **Nationwide Asset Data**

 NTD Year I Fact Sheets: Summary of data reported by transit agencies for 2018

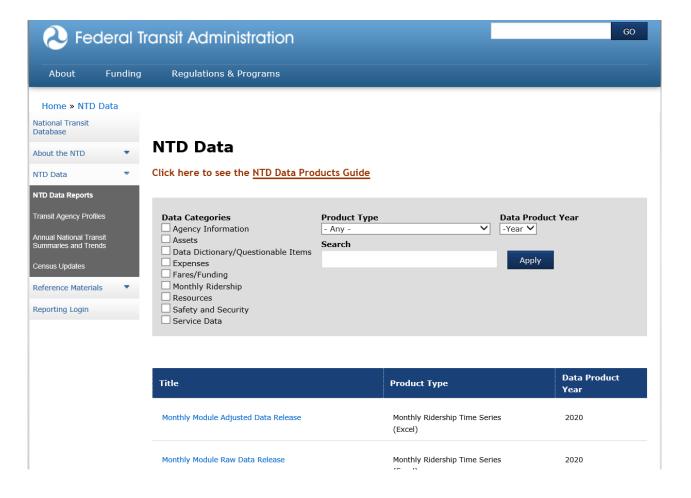
https://www.transit.dot.gov/ TAM/NTDfactsheet overview



 Baseline TAM Data in the NTD straight-to-recording webinar: Covers how to access and use the public 2018 TAM data reported

https://www.youtube.com/watch?v=PtwGS0xSN\_g&feature=youtu.be

# NTD Data (Incl. Performance Targets)





# TAM Plan Template (TAMPLATE)

 Technical assistance tool to assist Tier I and Tier II transit providers, as well as Group TAM Plan Sponsors, in developing their TAM plans.





https://www.transit.dot.gov/regulations-and-programs/asset-management/tamplate

# **TAM Roundtable 2020**

 Due to the COVID-19 public health emergency, the TAM Roundtable scheduled for July 2020 in Boston will be a virtual event.

> July 28, 2020 1:00 - 3:00 P.M. EDT

Details and Registration:

https://www.transit.dot.gov/TAM/SGRroundtables/2020Roundtable







#### FTA WEBINAR SERIES



# Metra USING NTD DATA TO SUPPORT TAM

Presented by Tina Ignat Asset Management Analyst @Metra May 2020











# What to Expect

PRESENTATION FLOW





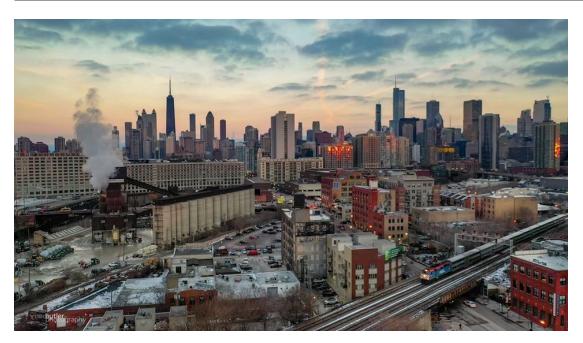




- Objective
- Context of Metra
- TAM Timeline
- NTD Reporting Tips
- Data, Performance
   Measures, and how Metra
   uses data for TAM Program
- Lessons Learned







#### **OBJECTIVE**

I will share **key challenges** and **lessons learned** from submitting national asset data to the NTD, and using that process to support the broader **TAM program**.

The webinar will also cover setting performance targets and how agencies can use target-setting to measure success and communicate with stakeholders.









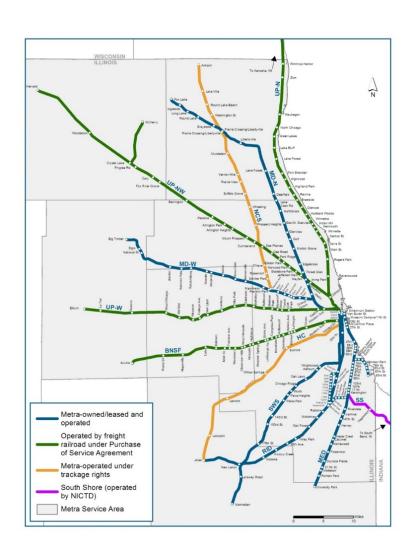




# About Metra

WHO WE ARE





**76.1** million passenger trips in 2018 **280,000** daily riders 690 weekday trains 260 Saturday trains **175** Sunday trains 242 train stations 1,200 miles of track 483 route miles **164** locomotives 854 diesel railcars **186** electric railcars 24 rail yards 90,626 parking spaces 500+ grade crossings 12 fuel facilities 847 bridges





# Governance in Illinois







MPO

Oversight Agency to Service Boards







Bus & Heavy Rail

Commuter Rail

Suburban Bus & Paratransit





# TAM timeline @Metra

2016-2018

- Developed initial TAM Pan
- ommunicate erformance leasures &



April 2020

- · Submitted second NTD Report
- and first Narrative Collaboration nues with



2010-2016

**Initial TAM** Project. April 2019 - Sept 2019

- · Submitted first NTD Asset Inventory Module Forms
- · Communicated Performance Measures & Targets Internally/Externally

**TAM Journey Continues** 

- Decision\_Support Tool
- TAM **Implementatio**





Call, email NTD with questions, they are there to help you https://www.transit.dot.gov/ntd



Connect with your NTD Analyst



Take the NTI course on NTD Reporting

https://www.ntionline.com/national-transit-database-urban-reporting/



# NTD Tips









#### Comprehensive

Contents of form are helpful providing make, model, date built, rehab date, useful life. Just need to add replacement costs.

# Rolling Stock | A-30









#### Comprehensive

Contents of this form are most helpful providing, make, model, quantity, date of manufacture, useful life and replacement costs.

# Equipment | A-35









#### Comprehensive

Contents of form are helpful providing facility list, type, date built, condition, square footage. Square footage used for cost.

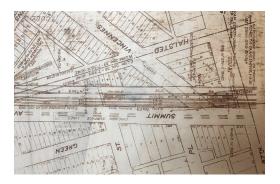
# Facilities | A-15





#### **Definitions**

Turnouts vs switches, elevated retained fill vs retaining walls, etc..



#### Data

Too high level in form, but back up data gets fed into decision support tool



#### Reconciliation

This is an arduous process but we are putting NTD fields into MMS

# Guideway Elements | A-20



# **Decision Support Tool**







# COMMUNICATING TAM INTERNALLY

What percentage of our assets are <u>not</u> in a State of Good Repair?

Prepared by Strategic Capital Planning



#### TAM targets

What percentage of our Rolling Stock and Equipment are not in a State of Good Repair?

Prepared by Strategic Capital Planning

	Asset Category	Asset Type	Useful Life Benchmark		2018 Performance Beyond SGR	2019 Target
	ock	Locomotives	30 years	164	49%	49%
	Rolling Stock	Coaches	30 years	854	44%	44%
		Highliners	30 years	186	0%	0%
	Equipment	Non-Revenue Automobiles	7 years	92	59%	59%
		Non-Revenue Trucks/Other	7 years or 14 years	534	40%	40%
		Steel-Wheeled Work Equipment	25 years	76	39%	39%

#### TAM targets What percentage

What percentage of our **Facilities** are not in a State of Good Repair?

Prepared by Strategic Capital Planning

Asset Category	Asset Type	Total Facility Count	Number of facilities assessed in 2018	2018 Performance Scored below 3 on TERM Scale	2019 Target
Facilities	Passenger Stations	243	92	17%	17%
	Passenger Parking	818	206	11%	11%
ш	Maintenance & Administrative	68	0	N/A	N/A

# Communicating TAM

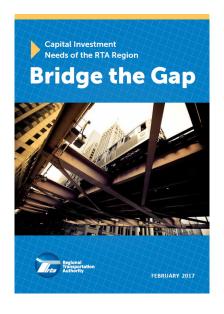






# Communicating TAM

OUR MPO CMAP & RTA used our NTD and TAM Data in these documents to communicate regional performance measures and needs for public transit











The Illinois Legislature this year approved the first new statewide infrastructure program since 2009, and Metra expects its share of funding from the program to total about \$1.5 billion over the next six years. Metra is particularly pleased that the funding includes an annual, stable and sustainable allotment of capital funding as well as a significant additional amount from a bond program. We will use this new funding to begin to tackle our biggest capital priorities, including locomotives, railcars, stations and bridges. We also will be looking to invest in projects that could help us grow our ridership. While Metra still could use additional capital funding, we are grateful for Springfield's assistance and its recognition of the important role that transit plays in the Illinois economy and environment.

#### **REBUILD Illinois**

\$4.7B for mass transit throughout the state, including to RTA for Metra, CTA, and Pace

#### Link to info:

https://idot.illinois.gov/about-idot/stayconnected/blog/rebuild-illinois









#### Description

- CTDOT owns the local bus systems in Harford, New Haven, Stamford, Waterbury, New Britain, Bristol, Meriden, and Wallingford, and operates them under the Citransit brand name. CTDOT owns all the rolling stock that provides Ctransit services.
- Citransit services carry roughly 80% of annual bus ridership in Connecticut.
  CIDOT also owns the bus rapid transit system
- CTfastrak, which includes fixed guidew ay between Hartford and New Britain.

  CTDOT's bus rolling stock inventory includes four vehicle types: transit bus, articulated bus, over-the-road bus, and cutaway.

#### Performance

Measures
The percentage of revenue vehicles within a particular asset dass that have either met or exceeded their useful life benchmark

- Useful life benchmark (ULB) defines an asset's economic useful life, specified in terms of age, mileage and/or other factors. An agency can use FTA's default ULB values or set its own values. CTDOT has worked with its transit service provider partners to
- service provider partners to define custom values.

  A revenue vehicle that has not reached or exceeded its ULB is considered to have met the performance

#### **Inventory and Condition Transit Bus** 496 81% 12 **Articulated Bus** 51 100% 12 Over-the-road Bus 60 12 **Cutaway Bus** 42 Vehicles 5

The Performance measures herein are for FTA reporting purposes only. Due to the variability of mechanical reliabilit, and operating environment, the Age based metric prescribed by FTA does not accurately reflect SGR needs.

#### **Current Performance and Targets**

Transit providers must set one-year performance targets using the performance measures established by FTA for the four capital asset categories required for a TAM plan, as applicable. These targets must be updated and submitted to the NTD annually.

	% Vehicles Below ULB	% Vehicles Met or Exceeded ULB		
Asset Class	Current Performance	<b>Current Performance</b>	Performance Target	
Transit Bus	81%	19%	14%	
Articulated Bus	100%	0%	14%	
Over-the-Road Bus	97%	3%	14%	
Cutaway	100%	0%	17%	

# APTA SGR/TAM Working Committee

 Communication and Coordination with External Stakeholders for Transit Asset Management

#### APTA LINK TO TAM DOCS:

https://www.apta.com/researchtechnical-resources/standards/explorestandards/





# Lessons Learned







#### Collaborate

Talk with people. TAM is collaborative.

#### Make Mistakes

It's inevitable. The sooner you accept it, the sooner you can move on. It's the only way you will learn and grow.

#### It's a Journey

TAM is a journey, not a destination





## Citations

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Shout out to Katie Dahlstrom, Courtney Aubrecht and Sylvia Ortiz-Cooper





#### <u>Metra</u>

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## Let's Talk



# TAM Performance Measures and Targets

**FTA Webinar** 

## Jordan Holt

Director of Performance Washington Metropolitan Area Transit Authority jhholt@wmata.com



# **Agenda**

- Why Performance Measures and Targets?
- Metro's Process and Lessons Learned
- Going Beyond the Basic Requirements



#### Metro at a Glance

THIRD BUSIEST RAIL TRANSIT SYSTEM; SIXTH BUSIEST BUS NETWORK IN THE U.S.



\$235 BILLION OF PROPERTY VALUE IS WITHIN A HALF-MILE OF METRORAIL STATIONS



#### 91 RAIL STATIONS

40 DC	000000000
26 MD	000000000000000000000000000000000000000
25 VA	000000000





#### 118 MILES OF RAILS

9 AERIAL
58 SURFACE
51 SUBWAY





# Metro's Process and Lessons Learned



# Metro's Process: April - June

What is our current inventory and condition?

What will change in the next 18 months?

What risks could prevent us from delivering?

What should our targets be?

- Define Useful Life Benchmarks for rolling stock and equipment [Fleet Plan]
- Collect current inventory [Maximo]
- Determine current condition [Facility Condition Database, Maximo]

- FY20 and FY21 Capital Program
  - Rehab/Replace
  - Expand

- Funding shortfalls
- Procurement delays
- Construction delays
- Delivery delays

- Calculate targets
- Identify gaps/ areas of need
- Sign-off by accountable executive
- Notify MPO [June 30<sup>th</sup>]
- Submit to FTA [October]



### **Metro's Internal Stakeholders**

What is our current inventory and condition?

What will change in the next 18 months?

What risks could prevent us from delivering?

What should our targets be?

**Transit Performance Management**: facilitate process, crunch numbers, liaise with MPO, draft narrative

Asset Owners: verify inventory, condition, capital plans; identify risks; approve target recs

**Transit Asset** 

Management: provide inventory & condition data

**Counsel**: interpret rule

**Capital Planning:** 

provide 10 year capital program, track outages

**Real Estate**: identify sales/acquisitions of facilities

**Executives**: approve targets

**Accounting**: submit inventory, condition and targets to NTD



## **Metro's Internal Stakeholders**

#### **Asset Owners**

Verify inventory, condition, capital

#### Accounting

Submit targets, condition,

# Capital Planning

Provide 10 year

# Transit Performance Management

#### **Real Estate**

Identify sales/ acquisitions of

#### Counsel

Interpret rule, negotiate

# Transit Asset Management

Provide inventory

#### **Executives**

Approve targets



# Add sample target\_setting slide Rail: Revenue Fleet % of railcars meeting or exceeding useful life benchmark

Current FY19 Target	0%
Recommended FY20 Target	0%
Projected FY24 Target	5%
Projected FY26 Target	5%

#### Methodology

- Inventory includes all railcars on property
- ULB = 40 years for 2K, 3K, 6K and 7K

#### **Key Actions**

- Accept remaining 7K cars, for a total 7K fleet size of 748 by end of FY20
- Decommission and remove remaining 5K cars from property by end of FY20
- Start 8K program to replace 2/3K

#### Risks

• 8K procurement slower than anticipated, impacting out years

			F <b>Y1</b> 9 Projected	FY20 Target
5	Series	ULB	Projected as of 6/30/19	*
Ī	1000	40	0	0
	2000	40	76	76
	3000	40	282	282
	4000	25	0	0
	5000	16	6	0
	6000	40	184	184
	7000	40	696	748
	8000	40	0	0
1	otal		1,244	1,290
	# beyon useful li		6	0
1	arget l	JLB	0.4%	0%

Target in out-years depends on timing of 8K procurement, which in currently expected to start the beginning of FY2025.

			Expected 8K procurement	Projected target
FY	Count	Cumulative		
2023	0	0		0%
2024	70	70		5.4%
2025	88	158	Starts	<10%
2026	90	248		<5%
2027	45	293		0%
2028	59	352	Ends	0%
2029	6	358		0%
Total	358	358		

As of 5/24/19, 36 5K railcars remain on property. Assume dispose 6/yyk for next 5 weeks As of 5/29/19, 660 7k accepted. Assume 16 more accepted before 6/30/19



## **FTA Guideway Condition**

**Current FY19 Target** 2.1% [PROJ: 1.7%]

Recommended FY20 Target 3.8%

FY24 and FY26 Target Projections Unplanned <1%

#### Methodology

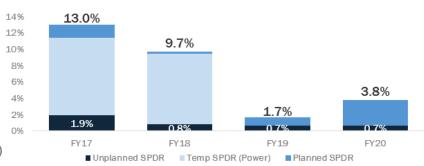
- Percentage of track under performance restriction at 9am the first Wednesday of the month
- Calculate impact of FY20 planned Revenue Service Adjustments (RSAs)
- Assume unplanned speed restrictions (SPDR) continue at same rate as FY19

#### **Key Actions**

- Extended shutdowns/continuous single-tracking
  - July 1 Sept 8: South of National (shutdown)
  - Sept 8 Oct 6: J02-J03 (single-tracking)
  - 3 weeks: B08-B10 (shutdown)
  - May 23 June 30: E07-E10 (shutdown), K06-K08 (single-tracking)
- PM program to continue to reduce delays related to infrastructure defects, improve overall condition

#### Risks

Planned work extends to another first Wednesday of the month



#### FY20 target: 3.8%

- Unplanned SPDR = 0.7% (Same as FY19)
- Planned work = 3.1%
  - Jul 3: South of C10 (~123,000 ft with J line)
  - Aug 7: South of C10 (~123,000 ft with J line)
  - Sep 4: South of C10 (~123,000 ft with J line)
  - Oct 2: J02-J03 Track 1 (~20,000)
  - Nov 6
  - Dec 4
  - Jan 1: B08-B10 Tracks 1&2 (~22,000)
  - Feb 5
  - Mar 5
  - Apr 2
  - May 6
  - Jun 3: E07-E10 Tracks 1&2 (~76,500), K06-K08 (~25,500)



## How our process has evolved

#### FY2015-2016 FY2017-2018 FY2019 FY2020 FY2021 FY2022 Submit to FTA **Preparation** Launch Submit to FTA Submit to FTA Submit to FTA Compile Consultant Streamline Start with FY18 Start with FY19 New facility inventory NTD condition support process; NTD Launch facility Official launch incorporate submission submission assessment Include condition Multiple with corporate Closer scores/ meetings with **KPI** target coordination benchmarking assessment process asset owners; setting with capital results Automated Add 4-6 year planning Don't worry data extraction get common outlook Simplify facility about deunderstanding of definitions Expand inventory commissioned · Heavily relied fleet documentatio on counsel Round up

 Sign MPO MOU



### **Lessons Learned**

- Involve a broad group of internal stakeholders
- Data completeness and accuracy is a journey
- Don't round down
- Be honest about risks
- Document assumptions
- Avoid making things too complicated
- Develop crosswalks between agency and FTA asset hierarchies





# How is WMATA Using Performance Measures and Targets?



# How is WMATA Using Performance Measures and Targets? 1. Compliance

- MAP-21 and FAST Act require transit properties to:
  - Set annual performance targets
  - Report targets to FTA and their MPO
  - Submit annual narrative report to the NTD describing progress towards meeting targets

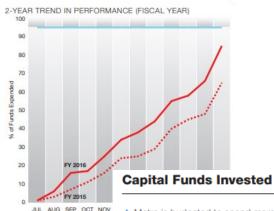
Measure	WMATA Assets	FY 2020 Target
Percentage of Equipment Beyond its Useful Life	Steel-w heeled (206)	8%
Benchmark	Autos (173)	31%
	Trucks and Other Rubber-Tired (1,338)	16%
Percentage of Rolling Stock Beyond its Useful	Railcars (1290)	0%
Life Benchmark	Buses (1597)	3%
	Vans (775)	11%
Average Percentage of Guideway Track Miles with Performance Restrictions	234 miles	3.8%
Percentage of Facilities with a Condition Rating <3	Passenger and Parking (91 stations and 78 parking lots/garages)	7%
	Administrative and Maintenance (127 buildings)	11%



# 2. Measure and communicate success.

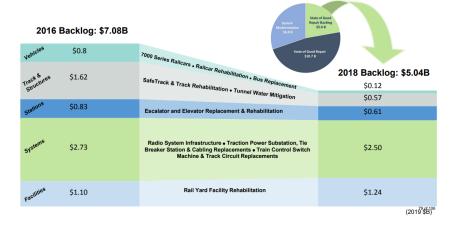
Go beyond "we spent this much \$"...

...to "we delivered what we planned"



- ▲ Metro is budgeted to spend more than \$1.2 Billion capital funds in fiscal 2016.
- This measure tracks the rate at which these funds are invested.
- Capital expenditures were at 85% of budget for the fiscal year, which is significantly better than the performance of FY15, but still below the target of 95%.

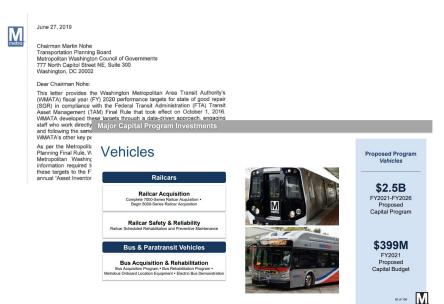
#### \$2 Billion Reduction in State of Good Repair Backlog





# 3. Set expectations with stakeholders.

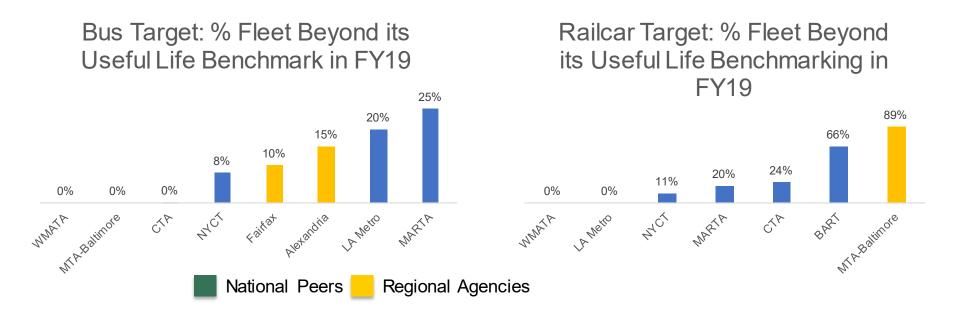
- Articulates what will be accomplished with available resources and current priorities
  - Programmed funding
  - 1-year time frame
- Sets up conversation about what it would take to get different outcomes
- Provides context: this is how we compare to peer/regional properties





# **How Does Metro Compare?**

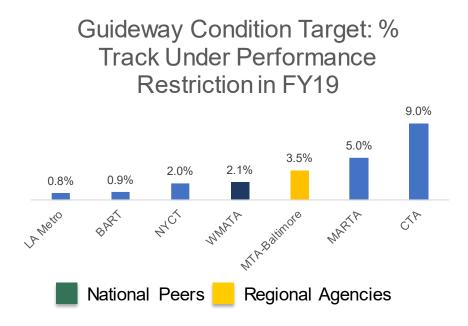
Our targets reflect the recent investments we have made in our rolling stock





# **How Does Metro Compare?**

As a result of recent investments, our guideway condition compares favorably

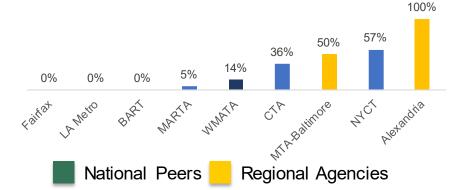




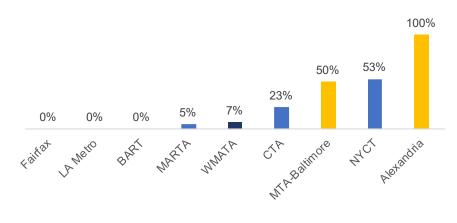
# **How Does Metro Compare?**

We are middle-of-the-road with our facilities. This is currently a focus of our capital program.





# Passenger Facilities Target: % Inventory in Poor Condition







# **Going Beyond the Basics**



## Mid- and Long-Term Targets



#### APTA SUDS-TAM-WP-009-19

First Published: xxxx xx, 2019

First Revision: xxxx xx, 2019 Working Group Approved:

CEO Committee Approval:

Policy & Planning Approval: State of Good Repair/Transit Asset Management Working Group

#### **Using Performance Targets to Drive a Transit Asset Management Program**

Abstract: This white paper describes a strategy for setting short-, mid- and long-term targets for measures of the condition of transit assets and how to use performance targets to drive an agency's transit asset management (TAM) program.

Keywords: asset condition, capital programs, performance, targets, transit asset management

Summary: This document describes a strategy for setting and reporting short-, mid- and long-term targets for state of good repair performance measures for key assets, as required by federal regulations, and the associated benefits for transit agency capital programs.

Scope and purpose: This document explains the benefits of setting and reporting short-, mid- and long-term performance targets for TAM programs beyond the federal required annual targets.

Target	Inputs	What do the targets tell us?	Who is the audience?	How are targets used?	Risks to setting or achieving targets
Short	Age/condition of existing assets     Capital plan for next year	What impact will this year's capital program have on asset condition?	FTA     MPO     Executives     Public	Communicate intended impact of current-year capital program, evaluate how well an agency executed the current program	Failure to achieve targets can be due to delayed procurement, construction delays, late delivery, failure to receive grant money or revenue shortfalls
Mid	Age/condition of existing assets     Capital plan for next four to six years	How will planned revenues, prioritization and capital packages impact asset condition?	MPO     Executives     Board	Communicate intended impact of planned capital program	Emergencies or other decisions that result in reprogramming of funds can result in changes to the targets
Long	Age/condition of existing assets     Planned investments in the TAM plan, TIP     Revenue and expense projections     Executive input	What will the condition be if we execute projects included in the TAM plan or TIP? What do we want the condition of our assets to be given current conditions and expected funding?	MPO     Executives     Board	Define state of good repair     Communicate projected impact of TAM plan     Drive project prioritization     Communicate additional funding needed to meet targets	Changes in revenues, expenses can result in fewer resources available and inability to execute all prioritized projects

