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Surface Transportation Security

LANDSCAPE

NSTS PRIORITIES

PROGRAMS, INITIATIVES & ACTIVITIES

The surface transportation system is primarily comprised of privately owned entities. System owners and operators are responsible for providing security. TSA supports these owners and operators through the identification of strategic priorities and engagement activities that address these priorities.



Planning

Training

Exercises

Information & Intelligence Sharing

Operational Detection & Deterrence

Cybersecurity & Critical Infrastructure Protection

Community Outreach

- MT & HWY BASE
- Pipeline CSR and CFSR
- I-STEP, EXIS Tabletop and Workshop
- TSA Cyber Workshops
- T-START Security Plan Template

- RMAST Training Events
- First Observer Plus
- FIO Briefs, Active Shooter, IED Recognition, etc.
- MT & HWY BASE
- Pipeline CSR & CFSR
- Workshops (e.g., Cybersecurity, Security Planning, Vehicle Ramming)

- Intermodal Security Training and Exercise Program (I-STEP)
- Exercise Information System (EXIS) Tabletop & Workshops

- 49 CFR Part 1570, 1580, 1582, 1584
- SCAN Reporting
- TSA Cyber Workshops
- RMAST Training Events

- 49 CFR 1570, 1580, 1582, 1584
- Security Enhancement Through Assessment (SETA)
- Freight Rail Risk Reduction Survey (RRS) Program

- Validated Architecture Design Review (VADR)
- Pipeline CSR & CFSR
- Station Profiles
- System Vulnerability Assessments

- RMAST Training Events and security awareness distribution
- I-STEP, EXIS and Workshop Facilitation
- Cyber Workshops

TSA Surface Operations Programs

- Each program aligns with and supports
 - National Strategy for Transportation Security (NSTS) risk-based priorities
 - TSA Administrator's Intent 2.0, Strategic Goal: 1.5 - Promote security partnerships across surface transportation systems
 - Surface Operations Roadmap
- Designed to support corporate security plans and front line employees through local engagement
- Collaborative and Customizable for specific modes and/or individual operators
- Operational direction to Surface Field Inspectors provided by Regional Security Directors (RSDs)

Operating in a COVID-19 Environment

Assessments, Training, Exercises and Workshops

TSA has led several virtual events during COVID-19:

- Security Assessments
- Security Plan Workshops
- Cybersecurity Workshop
- First Observer Plus™ training
- Security Enhancement Through Assessments (SETA)
- The Surface Transportation Security Advisory Committee (STSAC) has continued to hold meetings virtually
- COVID-19 Best Practices and Lessons Learned Multi-Modal Workshop

Operating in a COVID-19 Environment

COVID-19 Best Practices and Lessons Learned Workshop (Virtual) – September 15, 2020

Hosted by TSA:

- Surface Operations
- Policy, Plans, and Engagement
- The STSAC Emergency Management and Resilience Subcommittee (EM&R)

Participants:

- Government
- Transportation Operators
- Trade Associations

Best Practices & Lessons Learned:

- Pandemic Planning
- Pandemic Logistics
- Pandemic Information Sharing
- Pandemic Response

Best Practices and Lessons Learned

Pandemic Planning

Best Practices

- Leverage pre-existing influenza/pandemic plans
- Maintain relationships and lines of communication with state/local EOCs
- Apply CDC guidelines
- Coordinate with Federal agencies and operators to establish essential workers guidance
- Invite labor unions to participate in the pandemic planning and decision-making processes

Lessons Learned

- Existing plans were outdated and/or did not fully address worldwide pandemics
- The Federal government's initial pandemic response was slow and reactionary
- Operators infrequently reviewed communications procedures prior to the pandemic

Best Practices and Lessons Learned

Pandemic Logistics

Best Practices

- Establish working groups with transportation partners to procure/distribute supplies
- Support rapid activation of state/local EOCs
- Permit emergency authorities for critical goods/services contracts
- Adopt and implement CDC recommendations quickly
- Transition non-essential staff to telework

Lessons Learned

- There was not enough PPE/disinfectant
- Operators experienced difficulty with PPE supply chain integrity
- Operators struggled to coordinate with the Federal government to secure PPE
- PPE did not meet OSHA standards
- The pandemic disrupted the supply chain for mission-critical materials*
- Existing IT systems (e.g., VPNs and timekeeping) did not support telework
- Newly remote employees were unfamiliar with telework procedures

Best Practices and Lessons Learned

Pandemic Information Sharing

Best Practices

- Communicate regularly with transportation partners across industry and government
- Stay up-to-date on CDC information
- Adopt temporary regulatory relief/enforcement discretion for operators
- Exchange best practices and lessons learned with partners in real time
- Provide transportation partners the opportunity to participate in Incident Command

Lessons Learned

- Operators sometimes overwhelmed by the frequency of communication
- Operators received inconsistent messaging from partners
- CDC guidance on mask use wavered
- Labor unions sporadically received/shared information
- Inconsistent phased reopening guidance caused disparities in jurisdictions
- Operators struggled with privacy issues with local health officials in identifying new cases/contact tracing

Best Practices and Lessons Learned

Pandemic Response

Best Practices

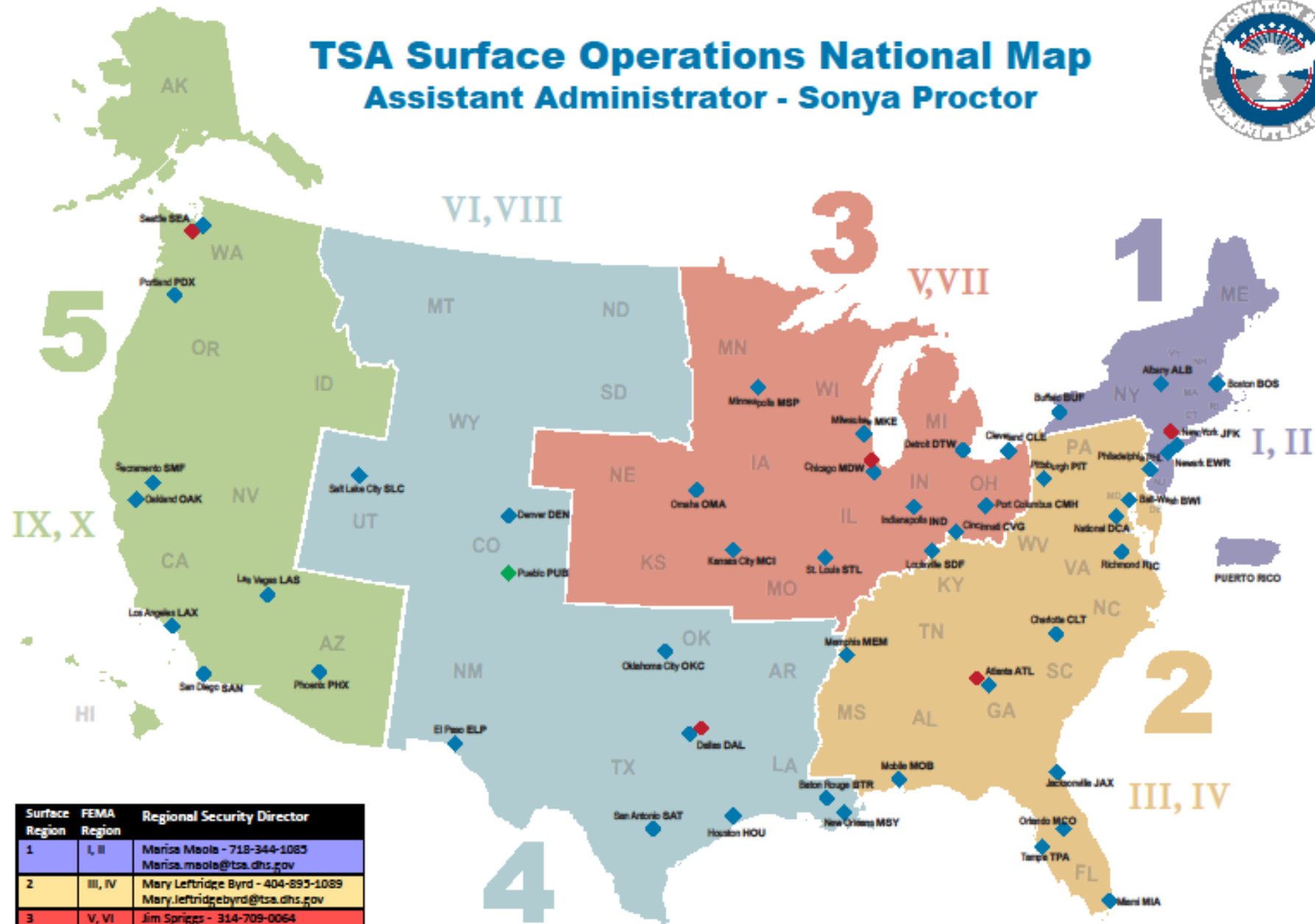
- Adjust operations to achieve social distancing early
- Grant operators the flexibility to make necessary operational changes
- Continuously engage with the CDC
- Apply for regulatory/enforcement relief early
- Encourage leadership to provide timely decision-making to address risks to essential staff
- Use predictive modeling to forecast future pandemic impacts to industry

Lessons Learned

- Operators did not have pre-existing pandemic PPE or telework policies
- Operators did not have pandemic-specific training to this scale
- Government(s) had inconsistent and changing policies
- Government(s) were slow to make decisions, especially in the early pandemic stages
- Operators did not immediately ensure essential staff access to mental health resources

TSA Surface Operations National Map

Assistant Administrator - Sonya Proctor



Surface Region	FEMA Region	Regional Security Director
1	I, II	Marisa Maola - 718-344-1083 Marisa.maola@tsa.dhs.gov
2	III, IV	Mary Leftridge Byrd - 404-895-1089 Mary.leftridgebyrd@tsa.dhs.gov
3	V, VI	Jim Spriggs - 314-709-0064 Jim.spriggs@tsa.dhs.gov
4	VII, VIII	Mel Caraway - 703-342-2523 Melvin.caraway@tsa.dhs.gov
5	IX, X	Annmarie Lontz - 206-473-8162 Annmarie.lontz@tsa.dhs.gov

- ◆ Surface Field Office
- ◆ Regional Security Director Office
- ◆ Surface Transportation Security Readiness Facility

