

### **TAM Virtual Roundtable**

July 28, 2020





TRANSIT ASSET MANAGEMENT

Robert Tuccillo, Associate Administrator for Budget and Policy

### WELCOME AND INTRODUCTION



Moderated by: John Giorgis, Director, Office of Strategic Planning and Analysis

### TRANSIT AGENCY EXECUTIVE PANEL





Jessica Mefford-Miller St. Louis Metro



Doug Holcomb Greater Bridgeport Transit



Carolyn Gonot Utah Transit Authority



Jennie Rowland Big Woods Transit



Jeffrey Tumlin San Francisco Municipal Transit Agency

### JESSICA MEFFORD-MILLER

St. Louis Metro





# 2020 Transit Asset Management

# Roundtable

# Metro Transit



#### **MetroBus**

84 Fixed Routes Fleet of more than 400 vehicles



#### **MetroLink**

38 MetroLink Stations46 miles of rail in Missouri and Illinois



### Metro Call-A-Ride

Provide ADA-accessible, paratransit service

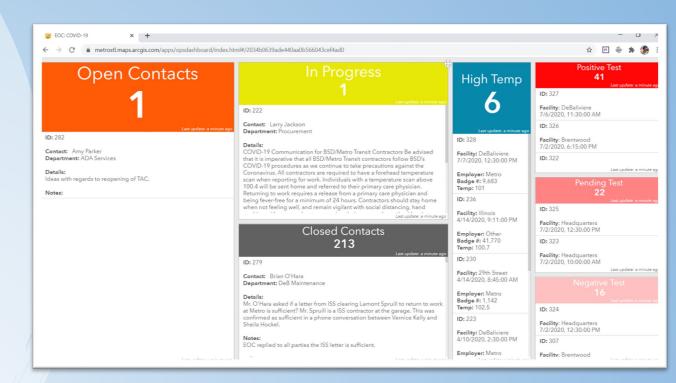
Fleet of 120+ wheelchair liftequipped vans



# **Coronavirus Response**

#### **Emergency Operations Activation**

- National Incident Management Structure (NIMS)
- Efficient decision-making structure
- Incident Command Structure (ICS)
  - Human Resources
  - Administration
  - Operations
  - Tourism
  - Assets
- Incident Action Planning
  - Regularly-scheduled briefings & daily capability reporting
  - Collaboration with regional, state, national partners





## **Coronavirus Response**

#### Hazard Mitigation Strategies

- Face Coverings Required
- Polycarbonate Operator Shields
- Enhanced, Frequent Cleaning and Disinfection of Vehicles and Transit Centers
- Reduced Bus Capacity
- Temperature Screenings
- Defined Areas to Promote Social Distancing for Operators/Passengers
- Regular, consistent communication promoting essential trips and CDC guidelines
- Hand-Washing Stations
- Suspended Paper Fare Media
- Introduced Mobile Fare Option
- Closed Indoor Transit Areas









**Metro Transit – TAM Policy Statement** 

Metro is committed to implementing a strategic process for acquiring, operating, maintaining, upgrading, and replacing its transit assets to directly support the organization's mission of providing safe and reliable public transportation services to the St. Louis Metropolitan Region.

- Began in 2010 with FTA State of Good Repair program; new EAM program in 2017
- Maximize asset life cycle
- Inventories completed for more than 60 facilities and more than 96 miles of track infrastructure

### TAM: New Applications

### FROM ROLLING STOCK TO FACILITIES



- Applying TAM principles to SMS
- Shared focus on safety and support of State of Good Repair
- Enhanced incident management allows for direct reporting of assets with safety concerns or failures

### TAM: New Applications

### SAFETY MANAGEMENT SYSTEMS





### TAM: Challenges

### **DOUG HOLCOMB**

Greater Bridgeport Transit







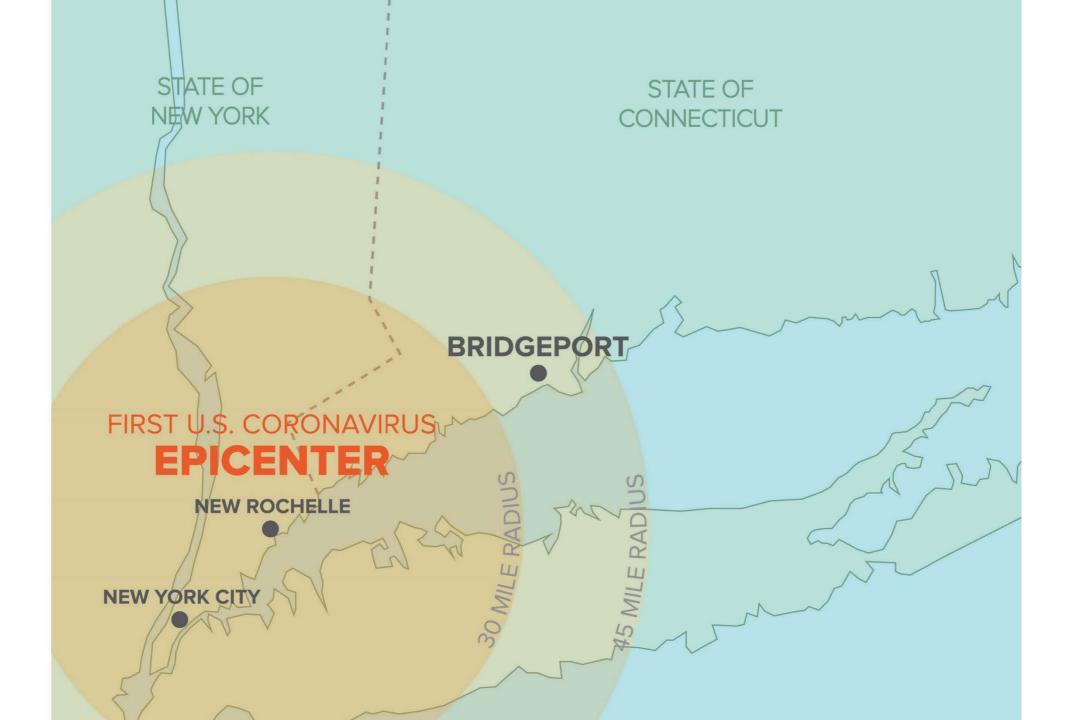


# TRANSIT ASSET MANAGEMENT AND THE COVID-19 PANDEMIC

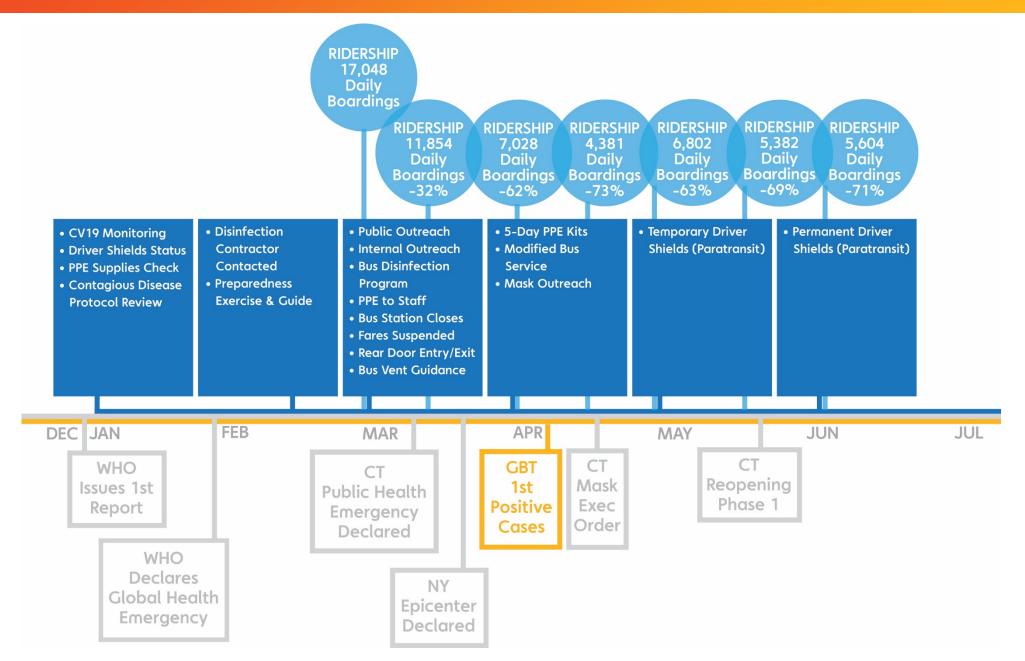
TAM Multimodal Roundtable

July 28, 2020





#### Timeline



#### **GBT/CTDOT Transit Asset Management Plan**



#### **COVID-19 Impact on Capital Program**

- Ridership has Dropped, Service Has Not
- Some Projects Progressed, Others Delayed





### **Protecting Employees and Riders**

- Increased Cleaning/High Touch Disinfecting
- Personal Protective Equipment (PPE)
- Suspension of Fare Collection (Continues)
- Rear Door Entry
- Mask/Face Covering "Requirement"
- Disinfecting ("Fogging")
- Service Modification/Extra Board/Daily Bid (Flexible)
- Shift Modification (Maintenance)
- External Community Engagement (15 Internal Newsletters Since Start of Pandemic)
- Internal Communications (23 Internal Newsletters Since Start of Pandemic)
- New Signage
- Daily Communication with Union
- Development of Driver PPE Kits
- Joint Mask Distribution with the Union
- Driver "Shield"
- Rapid Testing



#### **Community Engagement**

Gmail



### Cleaning and Disinfecting • Next Phase

- Reduce the risk of disease for all GBT employees and customers;
- Provide for the continuity of service during public health emergencies;
- Ensure resilience of the workforce and services against public health threats *of any kind*;
- Create an *Environmental Services Program*, based in science and demonstrated processes, products, equipment and materials, which, when shared with employees and customers, instills confidence that the service is as safe as possible to provide and use;
- Create a cleaning program that proactively addresses public health issues effecting GBT employees and customers rather than a reactive program;
- Protect the health and safety of GBT staff involved in Environmental Services work;









# CONTACT INFORMATION

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### JENNIE ROWLAND

Big Woods Transit (Bois Forte Band of Chippewa)



# **Bois Forte Public Transportation**

Big Woods Transit Non-emergency Medical Transportation Wii-doo-kaa-ge Volunteer Driver Program

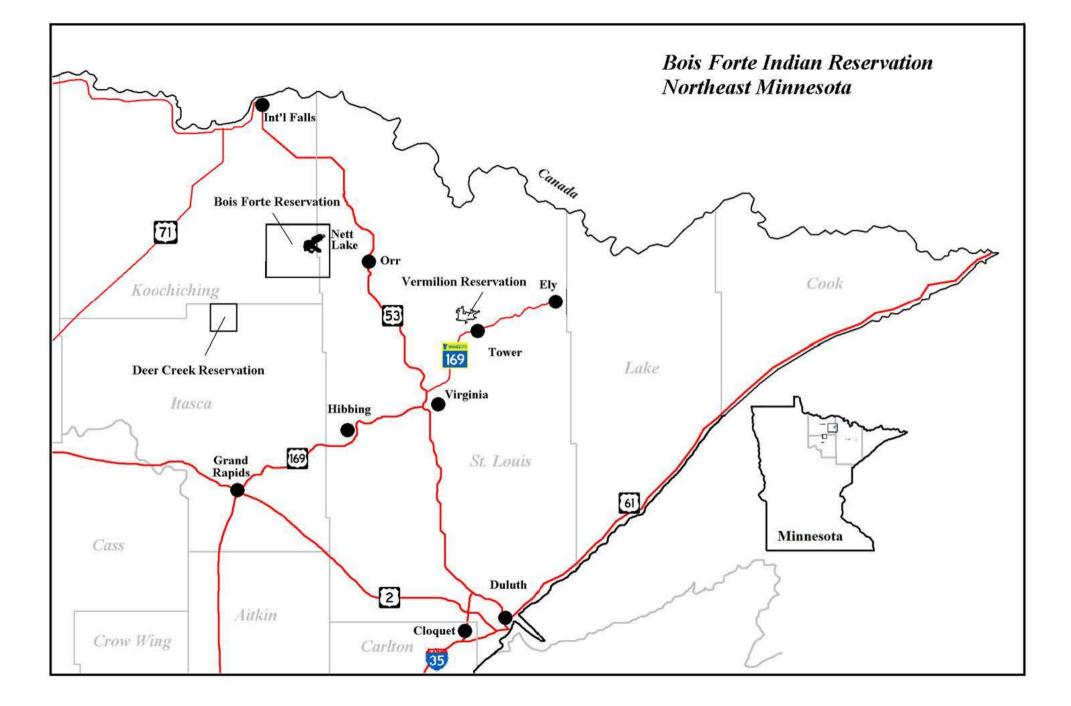
Jennie Rowland – Transportation Manager jrowland@boisforte-nsn.gov

### Current fleet minus two



Bois Forte Reservation has three non-contiguous land sectors

- Nett Lake sector is 163 sq. miles or 104,320 acres
- Vermilion sector is 3 sq. miles or 1,920 acres
- Deer Creek sector is 36 sq. miles or 23,040 acres
- Each of these sectors are over 60 miles away from each other
- The transit serves all Native communities on the Reservation and all non-Native communities in between and throughout the region



### Changed during a pandemic...

- Changes in routes
- Cancellation of routes
- Deviation of routes
- Mitigation of virus spread for staff and vehicles
- New equipment
- Staff education
- Staff training
- Data reporting
- Dispatching



### **CAROLYN GONOT**

Utah Transit Authority



### **Utah Transit Authority Overview**

**Carolyn Gonot** 

**Executive Director** 



# **UTA Overview**

- Multi-modal
  - Commuter Rail
  - Light Rail
  - Streetcar
  - Bus
  - Demand Response
  - Van Pool
  - New micro-transit pilot
- Approx 2,600 Employees
- Agency is 50 years old





# UTA's Efforts on COVID-19

- Focus primarily on safety for passengers and employees
- Communication to public and employees
  - Creation of UTA's Recovery Dashboard
  - <u>https://storymaps.arcgis.com/stories/ae2cbd3bfae6423c908d9da11b30de1f</u>

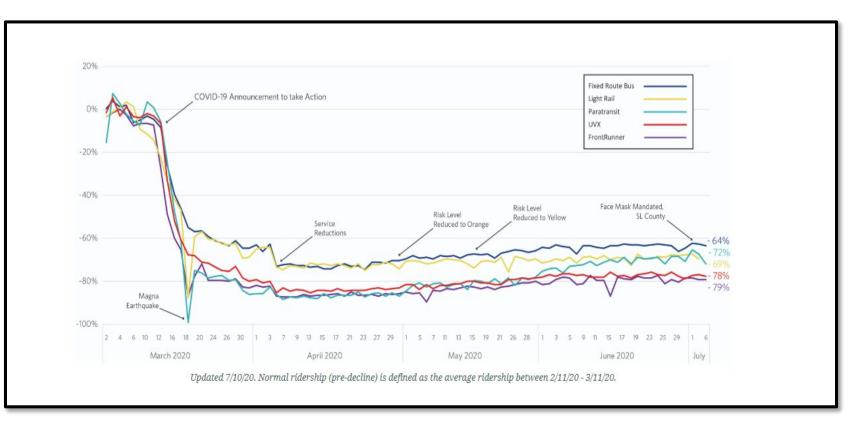


### **Dashboard Focus Points**





# **Ridership Snapshot Continued**



- COVID-19 Announcement to act March 11<sup>th</sup>
- Added opportunity- 5.7 earthquake on March 18<sup>th</sup>
- Ridership is starting to tick up



### TAM Adjustments Due to COVID-19

- Major Projects
  - Vehicle Procurements
    - Did defer a bus order
    - Others seem to be proceeding as planned
  - Other Projects
    - No real impacts
    - Proceeding as planned
- Minor Projects
  - Using CARES funding for safety improvements for operators on revenue vehicles
  - Ramping up efforts related to facility rehabs
    - Particularly concrete replacement at maintenance campuses
  - Advancing street improvements related to lane separation efforts of mixeduse lanes



### TAM Keys to Success During COVID-19

- Defined Five Year Capital Plan
- Project Buckets
  - More generalized project categories or programs which provide beneficial flexibility in funding allocation
- Backlog Project List
  - Provides flexibility to reallocate funding if needed from impacted projects



# JEFFREY TUMLIN

San Francisco Municipal Transportation Agency



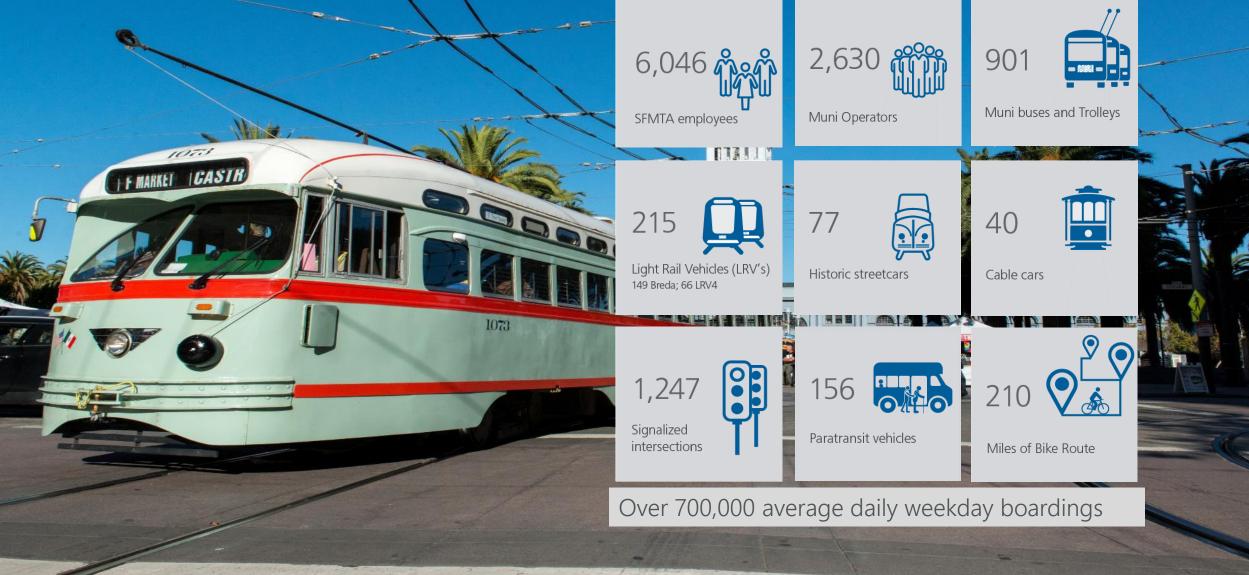




The second

# San Francisco Municipal Transportation Agency FTA Asset Management Roundtable





M SFMTA

#### Asset Snapshot

# \$14.98 Billion

Total Asset Replacement Value

\$3.2 Billion Asset Replacement Backlog

\$2.5 Billion Target FY 21-22 Budget

\$632 Million

Annual State of Good Repair Need



### Impacts of COVID-19

1 1 1

FY21/22 Budget adoption process in an unprecedented environment

Suspended all light rail, cable car, and historic streetcar service

Reduced transit service to a Core Service Plan of 17 routes

Shutdown the MUNI Metro Subway and Stations

Increased vehicle cleaning, physical distancing and other protective measures

Enhanced alternative modes of travel to balance reduction in Transit services



Set Wet Son

# Addressing Deferred Maintenance





# **Restoring Rail Service**





# Challenges ahead



Reduced Service / Capacity

M SFMTA

# Thank You.-

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BALBOA PARK

Jeffrey Tumlin

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Director of Transportation San Francisco Municipal Transportation Agency

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M SFMTA

Moderated by: John Giorgis, Director, Office of Strategic Planning and Analysis

# TRANSIT AGENCY EXECUTIVE MODERATED DISCUSSION



Roxanne Ledesma, Interim TAM Program Manager

Mshadoni Smith, Ph.D., Chief, Analysis Division

# FTA TAM PROGRAM UPDATES





#### **Transit Asset Management**

#### 2020 Virtual TAM Roundtable July 28, 2020



# **Today's Presentation**

- Program Highlights
- TAM Today
- Technical Assistance

# **Program Highlights**



# Highlights this Year

- TAM NTD Factsheets
- 2019 TAM Roundtables
  - -Multimodal
  - -Bus Operators
- TAM Program Evaluation
- TAM Webpage update
- Asset Management Guide Supplement

# In the Works

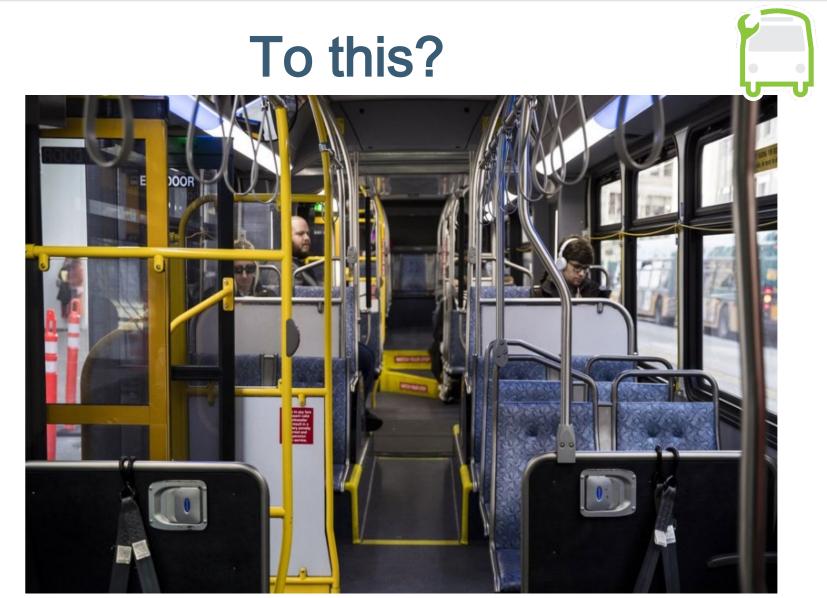


- TAM Plan Self Assessment
- Research Systems Asset Category
- Research Synthesis
  - Decision Support Tool
  - Investment Prioritization Report



# What's Next? When you go from this





# Update the Business Case



- Forecast and ensure that funds are being spent wisely
- Acknowledge that actual values will differ from forecasted predictions
- Re-evaluate targets



# Be a TAMbassador





A TAM culture institutionalizes Asset Management principles and adheres to them in the agency's everyday practices.

# **TAM Culture Opportunities**



- Rethink priorities and how things have been done
- Catch-up on deferred maintenance
- Lower costs through better lifecycle and asset management

# What can TAM do for you?

- Increase Return on Investments (ROI)
- Improve reliability and reduce safety risk
- Better evaluate and manage risks
- Provide quantitative evidence (data) to tell your agency's story

### **Technical Assistance**





# Key Technical Assistance Products

- -Training Courses
- -Webinar Series
- -Online Resources
- -Future Resources

# **Training Courses**



- Introduction to Transit Asset Management for Tier I Providers (NTI)
- <u>Transit Asset Management Implementation for Tier II</u>
  <u>Providers and Sponsors</u> (NTI)
- <u>Calculating Performance Measures and Setting</u> <u>Targets</u> (TSI)
- Enhancing Your TAM Program with Lifecycle Management (NTI) Pilot: July 6-9, 2020

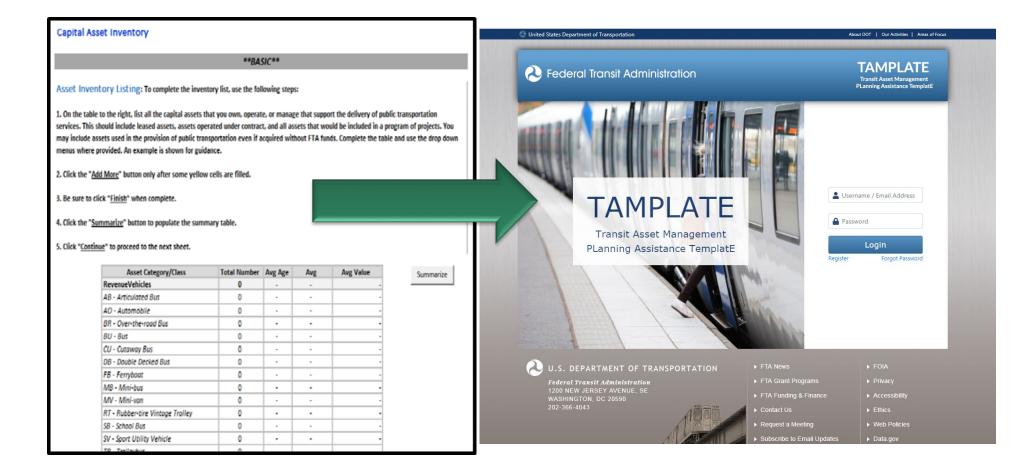
# Webinars



- Engaging Your TAM Stakeholders (FTA/APTA)
- In-House Tools to Support TAM
- Baseline TAM Data in the NTD (Video)
- Improving Your Asset Information and Embracing Continual Improvement (FTA/APTA)
- Workforce Planning and Development
- Multi-State Transit Technical Assistance Program
- Using NTD Data to Support TAM

#### The TAMPLATE is HERE





Transit Asset Management Overview

Getting Started

FAQs

TAM Plans

TAMPLATE

Performance Management

TAM for Tribes

FTA Outreach Materials

**TAM Events** 

TERM-Lite

State of Good Repair Programs >

**Resources Search** 

# Looking for TAM Resources?

#### **TAM Resources**

Click here to view our interactive TAM Resource Table, or contact us at TAM@dot.gov.

**Transit Asset Management** 

#### **Managing Transit Assets**

Public transportation provides millions of Americans with daily access to iobs. schools. health care and other essentia



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# Looking for TAD Resources?

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**Transit Asset Management** 

State of Good Repair Programs >

#### **Managing Transit Assets**

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#### Transit Asset Management Resource Table

The TAM Resource Table is designed to support successful agency implementation of Transit Asset Management. This table contains resources such as FTA reports, materials from webinars and roundtables, and publications from external stakeholders. Search the inventory of available resources by keyword, author, date range, or document type. View documents by clicking on resource titles.

Agencies are encouraged to submit examples of policies, processes, tools, and other resources to TAM@dot.gov<sup>®</sup> for inclusion in the table. TAM Plans are also accepted, to be featured on the APTA Transit Asset Management<sup>®</sup> site.

Keywords	Author	From		То		
		January	<b>~</b> 2000 <b>~</b>	July	<ul><li>✓ 2020 ✓</li></ul>	
Document Type	Тад					
- Any -	∽ - Any -	~	Apply	Reset		

Title	Author	Document Type	Date
Using NTD Data to Support TAM	FTA	Webinar	June 2020
TAMNews - May 2020	FTA	Newsletter	May 2020
Multi-State Transit Technical Assistance Program	FTA	Webinar	March 2020
FTA FY20 Comprehensive Review Guide Section 6: Transit Asset Management	FTA	Report	March 2020
Workforce Planning and Development	FTA	Webinar	February 2020

### **Future Resources**



- Resources for smaller agencies
- TAM Professional Capacity Building (PCB) Program
- TAM Bootcamp style course
- Advanced TAM Review

# Research



- Transportation Research Board (TRB), Transit Cooperative Research Program (TCRP)
- American Association of State Highway and Transportation Officials (AASHTO), Special Committee on Research and Innovation
- American Public Transportation Agency (APTA), Research & Technology Committee

### Research



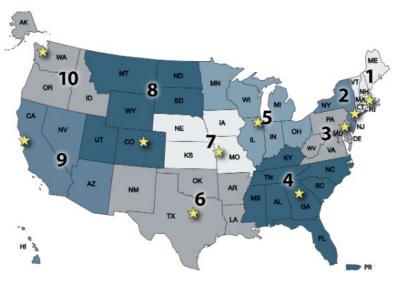
There are many research options, here is one: SECTION 5312 PUBLIC TRANSPORTATION INNOVATION

One of the Categories: Asset Maintenance and Repair Systems Advancement...

Stay on the cutting edge of new developments that improve public transportation capital investments.



# **TAM Contacts**



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6	Lynn Hayes	
0	Eddie Chavarria	
7	Bill Kalt	
/	Jeremiah Shuler	
8	Ranae Tunison	
9	Susan Ko	
10	James "Steve" Saxton	
IV	Jeremy Borrego	

# **Questions and Feedback**

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- Training needs?
- Resource needs?
- Ideas?



• Email us! <u>TAM@dot.gov</u>



#### www.transit.dot.gov/TAM

# **Post-Event Evaluation**



We value your feedback! Please complete a brief Post-Event Evaluation for today's Roundtable, using the website or QR code below. The link will also be posted in the chat pod.

https://www.surveymonkey.com/r/TAMRT

