

FEDERAL TRANSIT ADMINISTRATION

# Listening Session: Operational Considerations for Reopening Transit

May 15, 2020





## **Agenda**

- Welcome
- Poll Question Results
- Transit CEO Presentations
- Conclusion



#### Welcome



Henrika Buchanan
FTA Associate Administrator for
Transit Safety and Oversight &
Chief Safety Officer



### Welcome



**K. Jane Williams** FTA Acting Administrator

## **Poll Question Results**



**Matt Welbes**FTA Executive Director

### **Poll Question Results**

- FTA received 75 responses from 37 transit agencies representing 26 states and the District of Columbia, and three associations.
- Of the responding agencies, 86% have participated in state/regional decision-making and/or planning for reopening activities.
- All but one of the respondents has needed to adjust service to accommodate changing travel patterns, and nearly all have made adjustments to boarding protocols.
- 70% of respondents have been in communication with service area employers regarding their plans to reopen.
- Fare payment protocols have been adjusted by 84% of responding agencies.
- Agencies were nearly split on requiring/not requiring riders to use face coverings, with 40% requiring them, and 57% not requiring them.
- Nearly all responding agencies have started to consider how to encourage riders' confidence that the transit system is safe.





Nuria Fernandez
General Manager and CEO
Santa Clara Valley
Transportation Authority
(VTA)
San Jose, California

As the General Manager and CEO of the Santa Clara VTA, Nuria Fernandez is responsible for 2100 employees, delivering projects, programs, and transit services that provide mobility solutions for more than 2 million people who live and work in Silicon Valley. Among the highlights of her tenure at VTA is the construction of the \$7 Billion extension of the heavy rail service, Bay Area Rapid Transit (BART) into Silicon Valley.

Prior to leading VTA, Fernandez served as the Chief Operating Officer of the New York MTA, and Sr. Vice President of Design and Construction for the Chicago Transit Authority and the Washington Metropolitan Area Transit Authority, consecutively. She also served as Commissioner for the Chicago Department of Aviation, overseeing O'Hare and Midway Airports.

Fernandez was appointed Acting Federal Transit Administrator by President Bill Clinton, where she enabled the administration of more than a billion dollars in annual grant funding to local communities for planning, design, and construction of new and expanding rail and bus systems.

Fernandez serves as Chair of APTA for 2019-2020, leading the national organization in the advancement of advocacy, innovation, workforce development and membership growth.



Doug Kelsey
General Manager
TriMet
Portland, Oregon

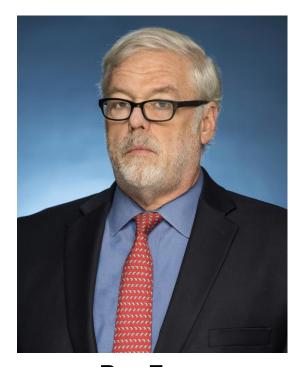
Located in Portland, Oregon, Doug Kelsey leads the state's largest public transit provider, the Tri-County Metropolitan Transportation District of Oregon (TriMet), as General Manager. Relying on his international business expertise and executive management background, Kelsey leads the agency's delivery of bus, light rail, commuter rail and paratransit services.

Before joining TriMet, Kelsey served in various executive capacities for 17 years at TransLink, in Vancouver, B.C., including roles as its Chief Operating Officer as well as President, CEO and General Manager of its bus and rail companies.

With his extensive private sector national and international experience, Kelsey has held executive and leadership roles within the transportation, tourism, multi-unit retail and oil industries, directing strategic planning, finance, engineering, operations and marketing at such companies as Shell and Starbucks.

He is a graduate from Illinois' Principia College and the global CEO program at Kellogg's School of Business.





Pat Foye
Chairman and CEO
Metropolitan Transportation
Authority (MTA)
New York, New York

Patrick J. Foye became Chairman and CEO of the MTA in April 2019, overseeing critical agency priorities and the agency's day-to-day management.

Previously, he served as President of the MTA from August 2017 through April 2019, providing leadership on modernization initiatives and strategic opportunities, including: leading the push for Central Business District Tolling to fund investment in the transit system, attracting private capital to the MTA, and ensuring the agency remains financially viable by leading cost reduction initiatives. He also served as a member of the MTA Board from 2010 to 2012.

Prior to joining the MTA, Foye led the Port Authority of New York and New Jersey as Executive Director for six years, from November 2011 to August 2017. At the Port Authority, he managed day-to-day operations at the bistate agency and guided the development of the agency's ten year, \$32.2-billion Capital Plan, while overseeing some of the nation's most significant P3 transactions, including the redevelopment of LaGuardia Airport and the building of a new Goethals Bridge.



Paul Wiedefeld
General Manager and CEO
Washington Metropolitan Area
Transit Authority (WMATA)
Washington, DC

After 35 years in the transportation industry, Paul accepted the challenging assignment of leading Metro in 2015 as General Manager/CEO. Under his direction, Metro has turned the corner on safety, service reliability and financial management; rail ridership has begun to increase after a lengthy decline; and, for the first time in the Authority's history, Metro secured dedicated capital funding from local, state and federal governments.

Prior to joining Metro, Paul was the CEO of BWI Airport, which grew to become the leading passenger airport in the Washington metropolitan region during his tenure. Paul also served as the CEO of the Maryland Transit Administration, managing day-to-day operations of the nation's 13th largest transit system.

In the private sector, Paul served for a decade as a consultant with the international engineering firm, Parsons Brinckerhoff. He has a Master's degree in City and Regional Planning from Rutgers University.



Gary Thomas
President/Executive Director
Dallas Area Rapid Transit
(DART)
Dallas, Texas

Gary C.Thomas is president/executive director of Dallas Area Rapid Transit (DART). He is responsible for a 13-city transit system covering 700-square mile service area with bus, light rail, commuter rail, and paratransit services. Under his leadership DART has doubled its light rail system - twice - to become the nation's longest at 93 miles.

Thomas administers the goals and policies of the DART Board of Directors and directs the agency's top managers and approximately 3,700 employees, emphasizing a strong customer focus.

Thomas joined DART in November 1998. He was a consulting engineer for 19 years prior to that. He has a Bachelor of Science in Civil Engineering and a Bachelor of Architecture from Texas Tech University. He serves on the Transportation Research Board Executive Committee and the Subcommittee on Planning and Policy Review for the TRB. He is a past chair of the American Public Transportation Association, RailVolution and the South West Transit Association.



Ed Benning
General Manager
Mass Transportation Authority
(MTA)
Flint, Michigan

Ed Benning is the General Manager/CEO of the Flint MTA. He is responsible for a transit system that serves Flint, Genesee County, and five adjoining counties in Michigan, with a budget of over \$31 million and an annual ridership of over 5 million passengers. The MTA operates a family of services including primary Fixed Routes, Peak Routes, Regional Routes, Para-Transit Service, and non-emergency medical related transportation service, Rides to Wellness, which includes transportation services for area Veterans.

Under Benning's leadership, the MTA has transitioned from a city operation to a county-wide and regional transportation system, converted the MTA vehicle fleet from diesel fuel to alternative fuels, and partnered with state and local entities to develop a systematic approach to provide non-emergency medical transportation.

Benning has forged multiple regional partnerships to provide work related transportation under Rides to Work and has led efforts resulting in 15 successful local public transportation millage campaigns. Benning's service to the community extends well beyond his work with the MTA, and the list of professional and personal memberships is extensive and his involvement with the community is all embracing.



Phil Washington
CEO
Los Angeles County
Metropolitan Transportation
Authority (LACMTA)
Los Angeles, California

Phillip A. Washington was unanimously selected CEO of the LACMTA (Metro) on March 12, 2015. As Metro's CEO, Washington manages a balanced budget in excess of \$7 billion, is responsible for overseeing between \$18-\$20 billion in capital projects, and provides oversight of an agency with 11,000 employees that transports 1.2 million boarding passengers daily on a fleet of 2,200 clean-air buses and six rail lines. Washington came to Los Angeles from Denver, where he served as the CEO of Denver Regional Transportation District (RTD) between 2009 and 2015, and the assistant general manager of RTD for nearly 10 years.

Originally from the South Side of Chicago, Washington is a 24-year veteran of the United States Army, where he held the rank of Command Sergeant Major. He holds a B.A. in Business from Columbia College, an M.A. in Management from Webster University and is a graduate of the Harvard University Kennedy School for Senior Executives in State and Local Government. He is also a past chair of APTA and a former member of the Executive Committee of the Transportation Research Board and the Eno Center for Transportation.



Peter Rogoff
CEO
Sound Transit
Seattle, Washington

Peter Rogoff has served as Chief Executive Officer at Sound Transit, the regional transit provider in the Central Puget Sound region, since January 2016. Since coming to Sound Transit, Rogoff has been overseeing the largest transit expansion program in North America, building a 116-mile regional rapid transit network by 2041.

As a 30-year transportation professional, Rogoff was appointed by President Barack H. Obama and confirmed by the U.S. Senate twice, first as Administrator of the Federal Transit Administration from 2009-2014, and then from 2014-2016, as the Under Secretary of Transportation for Policy at the U.S. Department of Transportation. Prior to serving in these distinguished positions, Rogoff spent 22 years on the staff of the U.S. Senate Appropriations Committee, including 14 years as Democratic Staff Director on the Transportation Subcommittee.



## Thank You!

This session has been recorded and a summary will be provided to registered participants.

